



# SENIOR CITIZEN RESOURCE GUIDE

## CALIFORNIA'S THIRTY-SIXTH CONGRESSIONAL DISTRICT

Office of Congressman Raul Ruiz, M.D.

September 2014

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# BIOGRAPHY



U.S. Representative Raul Ruiz, M.D., grew up in the community of Coachella, California, where both of his parents were farm workers. Dr. Ruiz achieved his lifelong dream of becoming a physician through public education. After graduating from Coachella Valley High School, Dr. Ruiz graduated magna cum laude from UCLA. He went on to Harvard Medical School, where he earned his Medical Degree, as well as a Masters of Public Policy from the Kennedy School of Government and a Masters of Public Health from the School of Public Health, becoming the first Latino to earn three graduate degrees from Harvard University.

He completed his Residency in Emergency Medicine at the University of Pittsburgh and a Fellowship in International Emergency Medicine at the Harvard Humanitarian Initiative. During his training, Dr. Ruiz served as a consultant to the

Ministries of Health of both Serbia and El Salvador.

Dr. Ruiz returned home after completing his medical training and began working as an Emergency Physician at Eisenhower Medical Center. Recognizing the physician shortage crisis in the Coachella Valley, Dr. Ruiz started Future Physician Leaders, a pre-medical mentorship program for young aspiring doctors, which has grown to include over 200 local students.

The program became part of the University of California, Riverside School of Medicine, where Dr. Ruiz served as a Senior Associate Dean. Through the group Volunteers in Medicine, he helped to open a free clinic to help underserved communities in the Coachella Valley.

In 2010, Dr. Ruiz started the Coachella Valley Healthcare Initiative, which brought together stakeholders from across the region to address the local healthcare crisis. He has also worked internationally in the medical community. In 2010, Dr. Ruiz flew to Haiti immediately following the 2010 earthquake and served as the Founding Medical Director for the J/P Haitian Relief Organization. The U.S. Army's 82nd Airborne awarded him the Commanders Award for Public Service for his work in Haiti.

Dr. Ruiz continued his work as an Emergency Doctor until he was elected to the U.S. House of Representatives in 2012. He represents California's 36th District, which includes the entire Coachella Valley, as well as the cities of Banning, Beaumont, Blythe, Hemet and San Jacinto. He resides in Palm Desert, CA.

Dr. Ruiz currently serves on the House Committee on Natural Resources and the House Committee on Veterans' Affairs.



# CONTACT INFORMATION



## **Washington D.C. Office**

1319 Longworth Building  
Washington, D.C. 20515  
Phone: 202-225-5330  
Fax: 202-225-1238

## **Palm Springs Office**

777 E. Tahquitz Canyon Way, #338  
Palm Springs, CA 92262  
Phone: 760-424-8888  
Fax: 760-424-8993

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## **Indio Office**

45691 Monroe Street, #2  
Indio, CA 92201  
Phone: 760-989-4111  
Fax: 760-289-7234

## **Hemet Office**

445 E. Florida Avenue  
Hemet, CA 92543  
Phone: 951-765-2304  
Fax: 951-765-3784

# FEDERAL, STATE, AND COUNTY RESOURCES

## Social Security Administration

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Social Security Administration provides general information, eligibility, and application information for the following areas:

- Retirement
- Disability
- Medicare
- Survivors
- Supplemental Security Income

Online services are available, and individuals may learn, apply, and manage benefits via the Social Security Administration online website: **[www.ssa.gov](http://www.ssa.gov)**.

For individuals that do not have access to the Internet, you may call the Social Security Administration toll free at **1-800-772-1213**, or visit one of the local Social Security Offices below.

### Moreno Valley

22815 Calle San Juan  
De Los Lagos  
Moreno Valley, CA 92553

### Hemet

3095 W Devonshire Avenue  
Hemet, CA 92545



# FEDERAL, STATE, AND COUNTY RESOURCES

## California Department of Aging

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Working to promote the independence and well-being of older adults, adults with disabilities, and families through:

- Access to information and services to improve the quality of their lives
- Opportunities for community involvement
- Support for family members providing care
- Collaboration with other state and local agencies

Programs and services that California Department on Aging administers are:

- Adult Day Health Care
- Community-Based Adult Services
- Disease Prevention and Health Promotion
- Family Caregiver Support Program
- HICAP – Health Insurance Counseling and Advocacy Program
- Legal Assistance
  - If you need legal assistance, you can locate a Legal Services Project by calling the local Area Agency on Aging at 1-800-510-2020
- Long-Term Care Ombudsman Program
  - The State CRISISline number is 1-800-231-4024
- Multipurpose Senior Services Program
- Nutrition
- Senior Community Services Employment Program
  - For information and to see if you qualify:
    - Contact your Area Agency on Aging
    - Be at least 55 years of age
    - Call 1-800-510-2020
- Supplemental Nutrition Assistance Program-Education (SNAP-Ed)

### **Contact the California Department of Aging**

**1300 National Drive, Suite 200  
Sacramento, CA 95834-1992  
Phone: 916-419-7500  
Fax: 916-928-2267  
TDD: 800-735-2929  
Website: [www.aging.ca.gov](http://www.aging.ca.gov)**



# FEDERAL, STATE, AND COUNTY RESOURCES

## California Commission on Aging

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The California Commission on Aging serves as the primary advocate on behalf of older individuals in matters involving legislation and regulations made by state and federal departments and agencies.

The Commission acts as an advisor to the Governor, State Legislature, and State, Federal, and local departments and agencies on issues affecting older individuals. This is done in order to ensure that older Californians may live with dignity in their chosen environment.

### Contact the Commission on Aging

1300 National Drive, Suite 173  
Sacramento, CA 95834

Phone: 916-419-7591

Fax: 916-419-7596

Email: [ccoa@cco.ca.gov](mailto:ccoa@cco.ca.gov)



# FEDERAL, STATE, AND COUNTY RESOURCES

## California Department of Insurance

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Seniors face much difficulty when making decisions about insurance, due to changing laws, more choices, and the threat of scams.

The best way to make informed and safe decisions is to become familiar with the facts. The California Department of Insurance is equipped to provide information on the following topics:

- Health Coverage
- Long-Term Care Insurance
- Tips Before Buying Insurance
- Other Resources of Benefit to Seniors

The California Department of Insurance also provides information guides on the following topics:

- Informing Seniors
  - Tips for Dealing with Insurance
  - Checking Out Your Agent and Company
  - Never Be Pressured or Intimidated by an Agent
  - Answer All Questions on the Application Correctly
  - Never Sign Anything You Don't Understand
  - Compare Policies Carefully
  - Always Read Your Policy
  - Keep Your Policy in a Safe Place
- Driving for Seniors
  - Auto Insurance Basics
  - Shopping for Auto Insurance
  - Polishing Your Driving Skills
  - Planning Your Trip for a Safer Drive
  - Staying on Top of Physical Changes
  - When Is It Time to Stop Driving?
  - Common Terms
- Senior Insurance Bill of Rights
- Annuities – What Seniors Need to Know

### Consumer Hotline

**1-800-927-HELP (4357)**

**8:00am to 5pm M-F**

**<http://www.insurance.ca.gov/0150-seniors/>**

# FEDERAL, STATE, AND COUNTY RESOURCES

## California Department of Motor Vehicles

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The California Department of Motor Vehicles is committed to helping you keep your driver license for as long as you can safely drive.

An individual's mental and/or physical condition, or an inability to follow traffic laws and rules regardless of age is the determinant of whether a license is renewed, restricted, suspended, or revoked.

**All persons age 70 or older must renew their driver license in person at a DMV office.**

The number one restriction for senior drivers is vision-related and usually requires the driver to wear glasses or corrective contact lenses. Other common restrictions include:

- No freeway driving
- Driving a vehicle with an additional right side mirror
- Driving from sunrise to sunset
- Time of day restriction
- Using adequate support to ensure proper driving position
- Area restriction
- Wearing bioptic telescopic lens when driving/restricted to driving from sunrise to sunset

If the Department's vision standard of 20/40 is not met, the DMV employee will issue a Report of Vision Examination (DL 62) form and require that a vision specialist be seen. **A vision specialist is a licensed ophthalmologist or optometrist.**

**For more information on resources available for senior drivers please visit [http://www.dmv.ca.gov/about/senior/senior\\_top.htm](http://www.dmv.ca.gov/about/senior/senior_top.htm), or call your local DMV office.**

### Hemet

1200 S. State Street  
Hemet, 92543  
(800) 777-0133

### Banning

1034 W. Ramsey Street B  
Banning, 92220  
(800) 777-0133

# FEDERAL, STATE, AND COUNTY RESOURCES

## California Seniors Gateway

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The Senior Gateway was designed as a one-stop shop that provides seniors, their families, and caregivers with the information that they need to connect to services and resources, to find answers, and solve problems that they may be facing.

The Senior Gateway provides information on the following topics:

- Abuse and Neglect
  - Physical and Mental Abuse
  - Private Homes and Licensed Care Facilities
- Fraud and Scams
  - Fraud and Financial Abuse
  - Avoiding Scams
  - Veterans' Information
  - Other Financial Resources
- Healthcare
  - Healthcare and Insurance Information
  - Medicare and Medi-Cal
  - Long-Term Care
- Your Rights
  - Insurance
  - Health Care Plans
  - Health Care Professionals
  - Hiring Contractors
  - Caregiving Services
- Other resources
  - Directory of Contacts
  - Local Services
  - State Agency Directory
  - AARP
  - About Assisted Living
  - California Advocates for Nursing Home Reform
  - California Health Advocates
  - National Council on Aging

**For more information on resources, please visit their website:**

**<http://www.seniors.ca.gov>**

# FEDERAL, STATE, AND COUNTY RESOURCES

## Riverside County Office on Aging

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Riverside County Office on Aging is responsible for providing leadership in developing a system of care services for older persons and adults with disabilities in Riverside County.

Riverside County Office on Aging provides the following services and programs:

- Aging and resource disability connection program (ADRC)
- Care coordination
- Care transitions intervention (CTI)
- Hospital liaison
- Caregiving
- Community outreach and education
- Fit after 50
- Grandparents raising grandchildren
- Health insurance counseling and advocacy program (HICAP)
- Volunteer services
- Health promotion
- Legal assistance
- Network of care
- Nutrition
- Ombudsman services (facility visits)
- Personal care/homemaker services
- Senior employment
- Senior helpline
- Senior surplus distribution
- Transportation
- 911 Senior emergency cellular phone program

**Check out their calendar of events online at: <http://www.rcaging.org/calendar>, or by calling one of the office numbers listed below.**

### **West County Office (Main)**

6296 River Crest Drive, Suite K  
Riverside, CA 92507-0738

Phone: 951-867-3800

### **Hemet Service Center (Satellite Office)**

749 North State Street  
Hemet, CA 92543-1474

Phone: 791-3573



# FEDERAL, STATE, AND COUNTY RESOURCES

Riverside County Office on Aging also provides information on Senior HelpLink, which connects seniors, adults with disabilities, family members, professionals, and the general public with a variety of resources, including:

- Personal Care
- Adult Day Care
- Congregated Meals
- Homemaker Services
- Care Management
- Legal Assistance
- Transportation
- Home Delivered Meals
- Employment
- Housing
- Healthcare

**Senior Helplink**  
**1-800-510-2020**

# FEDERAL, STATE, AND COUNTY RESOURCES

## Community Connect

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Community Connect is a Riverside County resource network that connects people in need with entities that can help. The mission of Community Connect is to create safe and healthy communities with an emphasis on providing services and referrals to those in need.

Community Connect covers many resource areas, and provides the following programs and services:

- 211 Riverside County
- HELpline: Crisis/Suicide Prevention
- Nonprofit Resource Center
- Transportation Assistance Program
- Alternative Sentencing Program
- Long-Term Care Ombudsman
- Housing Assistance
- Volunteer Connection

### 211 Riverside County

- A designated 3-digit number that gives callers up to date information and referrals to health and human service agencies.
- If you are unable to dial 211, please call the toll free number at **1-800-464-1123**

### Contact Community Connect

**2060 University Avenue, Suite 212  
Riverside, CA 92507  
Phone: (951) 686-4402  
Fax: (951) 686-7417**

# HEALTHCARE

## Medicare

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For senior citizens transitioning or already covered by Medicare, the official government website for Medicare services offers the following information:

- Medicare Costs
- Medicare Coverage
- Prescription Drug Coverage (Part D)
- Supplements and Other Insurance
- Claims and Appeals
- Managing Your Health
- Forms, Help, and Resources

Through the government website, seniors also have access to the following:

- Find doctors and other health professionals
- Find nursing homes
- Find hospitals
- Find home health services
- Find dialysis facilities
- Find health and drug plans
- Find suppliers of medical equipment and supplies

For more detailed information on the services listed above, please visit: **[www.medicare.gov](http://www.medicare.gov)**, or call the following numbers:

**1-800-MEDICARE (1-800-633-4227)**  
**1-877-486-2048 (TTY)**

**Centers for Medicare & Medicaid Services**  
**7500 Security Boulevard**  
**Baltimore, MD 21244-1850**

**For specific billing questions and questions about your claims, medical records, or expenses, visit [MyMedicare.gov](http://MyMedicare.gov), or call 1-800-MEDICARE.**

\*If you want someone to be able to call 1-800-MEDICARE on your behalf or you want Medicare to give your personal information to someone other than you, you need to fill out a “Medicare Authorization to Disclose Personal Health Information” form.

## Medi-Cal

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Medi-Cal enrollment is open all year round and it's easy to apply. Medi-Cal provides essential health benefits, which include the following ten comprehensive services:

- Outpatient (Ambulatory) Services
- Emergency Services
- Hospitalization
- Maternity and Newborn Care
- Mental Health and Substance Use Disorder Services, including Behavioral Health Treatment
- Prescription Drugs
- Physical and Occupational Therapy (Rehabilitative and Habilitative Services) and Devices
- Laboratory Services
- Preventive and Wellness Services and Chronic Disease Management
- Children's Services

Individuals qualify for Medi-Cal if they meet the following criteria:

- 65 or older
- Blind
- Disabled
- Under 21
- Pregnant
- In a skilled nursing or intermediate care home
- On refugee status for a limited time
- A parent or caretaker relative
- Have been screened for breast and/or cervical cancer

If you are enrolled in one of the following programs, you may also qualify for Medi-Cal:

- CalFresh
- SSI/SSP
- CalWorks
- Refugee Assistance
- Foster Care or Adoption

# HEALTHCARE

The following mental health benefits are also available through Medi-Cal:

- Individual and group mental health evaluation and treatment (psychotherapy)
- Psychological testing when clinically indicated to evaluate a mental health condition
- Outpatient services for the purposes of monitoring drug therapy
- Outpatient laboratory, drugs, supplies and supplements
- Psychiatric consultation
- All Specialty mental health services currently provided by County Mental Health Plans will continue to be available.

The following substance use disorder services are now available through Medi-Cal:

- Voluntary Inpatient Detoxification
- Intensive Outpatient Treatment Services
- Residential Treatment Services
- Outpatient Drug Free Services
- Narcotic Treatment Services

If you have questions about eligibility, benefits, or enrollment, please visit [www.dhcs.ca.gov](http://www.dhcs.ca.gov), or call:

**DHCS General Information**

**Phone: (916) 445-4171**

**Medi-Cal Managed Care Division**

**Phone: (916) 449-5000**

**P.O. Box 997413 MS 4400**

**Sacramento, CA 95899**

**Medi-Cal Managed Care Office of the Ombudsman**

**Phone: 1-888-452-8609**



## Denti-Cal

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Dental benefits for adults, ages 21 and older, have been restored by the Center for Medicare and Medicaid Services.

The following benefits are covered under Denti-Cal:

- Exams and x-rays
- Cleanings
- Fluoride treatments
- Fillings
- Anterior root canals
- Prefabricated crowns
- Full dentures
- Other medically necessary dental services
- Emergency services
- Services provided to residents of an Intermediate Care Facility/Skilled Nursing Facility

\*Dental services are covered with some limitations.

### **Contact Denti-Cal**

**P.O. Box 15539  
Sacramento, CA 95852  
Phone: 1-800-322-6384**

### **Dental Managed Care Unit**

**Phone: (916) 464-3888**

## Health Care Counseling/Services

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### HICAP – Health Insurance Counseling and Advocacy Program

HICAP provides personalized counseling, community education, and outreach events for Medicare beneficiaries.

HICAP is the primary local source for information and assistance with Medicare benefits, prescription drug plans, and health plans, including:

- Prescription Drug Plan Coverage
- Medicare Advantage Plans
- Medicare Supplemental Policies
- Medicare Savings Programs
- Long Term Insurance.

### Contact HICAP with Questions Regarding Insurance

1600 K Street  
Sacramento, CA 95814

Website: <https://www.aging.ca.gov/hicap>  
National Toll Free Phone: 1-800-434-0222

# LOCAL CITY INFORMATION

## San Jacinto

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### *Elected Officials*

#### A. State Assemblyman: Brian Nestande

- **Palm Desert Office**
  - 73-710 Fred Waring Drive, Suite #116, Palm Desert, CA 92260
  - (760) 674-0164 (Phone); (760) 674-0184 (Fax)
- **Hemet Office**
  - 2091 West Florida Avenue, Suite #125, Hemet, CA 92545
  - (951) 925-8306 (Phone); (951) 658-4193 (Fax)
- **Beaumont Satellite Office**
  - Beaumont Civic Center, 550 East 6<sup>th</sup> Street, Room #4, Beaumont, CA 92223
  - Office Hours: 9AM-12PM 2nd & 4th Wednesday of every month
- **San Jacinto Satellite Office**
  - San Jacinto City Hall, 595 S. San Jacinto Avenue, San Jacinto, CA 92583
  - Office Hours: 9:00AM-12:00PM 1st and 3rd Wednesday of every month

#### B. City Council

- Alonso Ledezma, Mayor
- Crystal Ruiz, Mayor Pro Tem
- Mark Bartel, Councilmember
- Andrew Kotyuk, Councilmember
- Scott Miller, Councilmember
- Kaleena Richards, City Treasurer
- Tim Hults, City Manager
- **Address:** 595 S. San Jacinto Avenue, Building A, San Jacinto, CA 92583
- **Phone:** (951) 487-7330

### *Code Enforcement*

To report a code violation, call the Code Enforcement Department at **(951) 487-7330**.

### *Police Department*

The mission of the San Jacinto Police Department is the preservation of public peace, the safety of the community, and law enforcement.

# LOCAL CITY INFORMATION

For information on Police Department Programs and initiatives, please contact the San Jacinto Police Department.

**Police Station**

**160 West Sixth Street  
San Jacinto, CA 92583  
(951) 654-2702**

**Non-Emergency Dispatch**

**(951) 776-1017**

**Emergency Number When Calling from a Cell Phone**

**(951) 776-1078**

***Fire Department***

The City of San Jacinto has two fire stations: Station 25 and Station 78. For information on Fire Department programs and initiatives, please contact the San Jacinto Fire Department.

**Fire Station 25**

**132 S. San Jacinto Avenue  
San Jacinto, CA 92583  
(951) 654-7912**

**Fire Station 78**

**2450 W. Cottonwood Avenue  
San Jacinto, CA 92583  
(951) 654-7637**

***Library***

The San Jacinto Library is open Monday – Saturday, and offers free wireless Internet access. For more information about programs and a calendar of events, please contact the San Jacinto Library.

**500 Idyllwild Drive  
San Jacinto, CA 92583  
Phone: (951) 654-8635  
Fax: (951) 487-8069**

# LOCAL CITY INFORMATION

## *Senior/Community Center*

The San Jacinto Community Center offers a variety of programs and classes for seniors, including the following:

- Senior Nutrition Program
- Free Blood Pressure Screening for Seniors
- Computer Classes
- AARP Drivers Safety Class
- Aerobics
- Arthritis Support
- Bingo
- Income Tax Assistance
- Paralegal Services
- Senior Friendship and Support
- Senior Hula Club
- Senior Ukulele Club

For more information, calendar of events, and class schedules, contact the San Jacinto Community Center.

**City of San Jacinto Community Center**  
625 South Pico Avenue San Jacinto, CA 92583  
(951) 654-7212

### **Hours**

8:00 am – 4:00 pm Monday – Friday



# LOCAL CITY INFORMATION

## Hemet

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### *Elected Officials*

#### A. State Assemblyman: Brian Nestande

- **Palm Desert Office**
  - 73-710 Fred Waring Drive, Suite #116, Palm Desert, CA 92260
  - (760) 674-0164 (Phone); (760) 674-0184 (Fax)
- **Hemet Office**
  - 2091 West Florida Avenue, Suite #125, Hemet, CA 92545
  - (951) 925-8306 (Phone); (951) 658-4193 (Fax)
- **Beaumont Satellite Office**
  - Beaumont Civic Center, 550 East 6<sup>th</sup> Street, Room #4, Beaumont, CA 92223
  - Office Hours: 9AM-12PM 2nd & 4th Wednesday of every month
- **San Jacinto Satellite Office**
  - San Jacinto City Hall, 595 S. San Jacinto Avenue, San Jacinto, CA 92583
  - Office Hours: 9:00AM-12:00PM 1st and 3rd Wednesday of every month

#### B. City Council

- Larry Smith, Mayor
- Shellie Milne, Mayor Pro Tem
- Robert Youssef, Councilmember
- Linda Krupa, Councilmember
- Bonnie Wright, Councilmember
- Wally Hill, City Manager
- **Address:** 445 E. Florida Avenue, Hemet, CA 92543
- **Phone:** (951) 765-2301

### *Code Enforcement*

Code Enforcement responds to complaints and identifies violations on public and private property. To report a violation or file a complaint, call: **(951) 765-2339**.

### *Police Department*

The Hemet Police Department has a history of providing superior service to the residents of Hemet, CA.

# LOCAL CITY INFORMATION

**For information on programs and initiatives, contact the Hemet Police Department.**

450 E. Latham Avenue  
Hemet, CA 92543  
Phone: (951) 765-2400  
Fax: (951) 765-2412

## *Fire Department*

The Hemet Fire Department is committed to the safety of Hemet residents and to fire prevention.

**For information on programs and initiatives, contact the Hemet Fire Department.**

510 E. Florida Ave.  
Hemet, CA 92543  
Phone: (951) 765-2450  
Fax: (951) 765-3878

## *Library*

The Hemet Library is open Wednesday – Saturday, and offers public computer access, volunteer opportunities, and an adult literacy program.

**For information on programs and schedules, contact the Hemet Library.**

300 E. Latham Avenue  
Hemet, CA 92543  
Phone: (951) 765-3856  
Fax: (951) 765-3857

## *Senior/Community Center*

Valley Wide Recreation's Simpson Center offers a wide range of classes and activities for community members. The Simpson Center also offers a Senior Meal Program, as well as events specifically for seniors.

**For information on programs and calendars of events, contact the Simpson Center.**

305 E. Devonshire  
Hemet, CA 92543  
(951) 929-5607

# LOCAL CITY INFORMATION

## Calimesa

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### *Elected Officials*

#### A. State Assemblyman: Brian Nestande

- **Palm Desert Office**
  - 73-710 Fred Waring Drive, Suite #116, Palm Desert, CA 92260
  - (760) 674-0164 (Phone); (760) 674-0184 (Fax)
- **Hemet Office**
  - 2091 West Florida Avenue, Suite #125, Hemet, CA 92545
  - (951) 925-8306 (Phone); (951) 658-4193 (Fax)
- **Beaumont Satellite Office**
  - Beaumont Civic Center, 550 East 6<sup>th</sup> Street, Room #4, Beaumont, CA 92223
  - Office Hours: 9AM-12PM 2nd & 4th Wednesday of every month
- **San Jacinto Satellite Office**
  - San Jacinto City Hall, 595 S. San Jacinto Avenue, San Jacinto, CA 92583
  - Office Hours: 9:00AM-12:00PM 1st and 3rd Wednesday of every month

#### B. City Council

- William Davis, Mayor
- Jeffrey Hewitt, Mayor Pro Tem
- Ella Zanowic, Councilmember
- Jim Hyatt, Councilmember
- Joyce McIntire, Councilmember
- Randy Anstine, City Manager
- **Address:** 908 Park Avenue, Calimesa, CA 92320
- **Phone:** (909) 795-9801

### *Code Enforcement*

The Code Enforcement Division is responsible for identifying violations and enforcing municipal code. To report a violation or file a complaint, contact Code Enforcement at **909.795.9801, ext. 254.**

# LOCAL CITY INFORMATION

## *Police Department*

The Riverside County Sheriff's Department provides all municipal police-related services to the City of Calimesa.

**For information on programs and initiatives, contact the Sheriff's Department serving the City of Calimesa.**

50290 Main Street  
Cabazon, CA 92230  
Phone: (951) 922-7100

## *Fire Department*

The Fire Department located in Calimesa is committed to fire prevention and the safety of residents.

**For information on programs and initiatives, contact the Riverside County Fire Department in Calimesa, CA.**

906 Park Avenue  
Calimesa, CA 92320  
Phone: (909) 795-1010

## *Library*

The Public Library in the City of Calimesa is open Tuesday – Saturday, and provides free wireless Internet access.

**For information on programs and a calendar of events, contact the Calimesa Public Library.**

974 Calimesa Blvd.  
Calimesa, CA 92320  
Phone: (909) 795-9807  
Fax: (909) 795-3198

## *Senior/Community Center*

The Norton Younglove Multipurpose Senior Center provides a variety of services and programs for seniors, including:

- Hot lunches five days per week on location
- Food delivery to homebound seniors
- Bingo
- Classes

# LOCAL CITY INFORMATION

The Senior Center is open 8am – 4pm, Monday – Thursday and 8am – 12pm on Friday.

**For more information on programs and event details, contact the Norton Younglove Multipurpose Senior Center.**

908 Park Avenue  
Calimesa, CA 92320  
Phone: (909) 795-2287  
Fax: (909) 795-5204



# LOCAL CITY INFORMATION

## Beaumont

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### *Elected Officials*

#### A. State Assemblyman: Brian Nestande

- **Palm Desert Office**
  - 73-710 Fred Waring Drive, Suite #116, Palm Desert, CA 92260
  - (760) 674-0164 (Phone); (760) 674-0184 (Fax)
- **Hemet Office**
  - 2091 West Florida Avenue, Suite #125, Hemet, CA 92545
  - (951) 925-8306 (Phone); (951) 658-4193 (Fax)
- **Beaumont Satellite Office**
  - Beaumont Civic Center, 550 East 6<sup>th</sup> Street, Room #4, Beaumont, CA 92223
  - Office Hours: 9AM-12PM 2nd & 4th Wednesday of every month
- **San Jacinto Satellite Office**
  - San Jacinto City Hall, 595 S. San Jacinto Avenue, San Jacinto, CA 92583
  - Office Hours: 9:00AM-12:00PM 1st and 3rd Wednesday of every month

#### B. City Council

- Brenda Knight, Mayor
- Jeff Fox, Mayor Pro Tem
- Roger Berg, Councilmember
- David Castaldo, Councilmember
- Brian De Forge, Councilmember
- Alan C. Kapanicas, City Manager
- **Address:** 550 E. Sixth Street, Beaumont, CA 92223
- **Phone:** (951) 769-8520

### *Code Enforcement*

The Code Enforcement Division is responsible for identifying violations and enforcing municipal code. To report a violation or file a complaint, contact Code Enforcement at **951-572-3234**.

# LOCAL CITY INFORMATION

## *Police Department*

The mission of the Beaumont Police Department is to exceed expectations, with an emphasis on education and crime prevention.

**For information on programs and initiatives, contact the Beaumont Police Department.**

**660 Orange Avenue  
Beaumont, CA 92223  
Phone: (951) 769-8500**

## *Fire Department*

The Beaumont Fire Service is committed to leadership, integrity, fire prevention, and protection of residents.

**For information on programs and initiatives, contact the Beaumont Fire Station 66.**

**628 Maple Avenue  
Beaumont, CA 92223  
Phone: (951) 845-3718**

## *Library*

The Beaumont Library District is open six days per week, closed on Wednesdays, and offers a variety of programs including adult literacy services.

**For information on programs and events, contact the Beaumont Library District.**

**125 East Eighth Street  
Beaumont, CA 92223  
Phone: (951) 845-1357  
Fax: (951) 845-6217**

## *Senior/Community Center*

The Beaumont Senior Center offers a wide variety of activities, and provides information and assistance to older adults, their families, and persons with disabilities. Additionally, the Beaumont Senior Center offers volunteer activities for senior citizens.

Programs include:

- Bereavement Group
- Consumer Fraud Identity Theft
- Daily Telephone Reassurance Calls
- Exercise/Walking
- Financial Services
- Harvest Food Bank
- Health Insurance Counseling and Advocacy

# LOCAL CITY INFORMATION

- Information and Referrals
- Know Your Car
- Notary
- Paralegal Services
- Services to Frail, Homebound, or At-Risk Residents

The Beaumont Senior Center also offers a newsletter, which is published every two months.

**For more information, please contact the Beaumont Senior Center.**

**Albert A. Chatigny Community Recreation Center  
1310 Oak Valley Parkway  
Beaumont, CA 99223  
Phone: (951) 769-8539**

**Hours**

**Monday – Friday, 8am – 4pm**

# LOCAL CITY INFORMATION

## Banning

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### *Elected Officials*

#### A. State Assemblyman: Brian Nestande

- **Palm Desert Office**
  - 73-710 Fred Waring Drive, Suite #116, Palm Desert, CA 92260
  - (760) 674-0164 (Phone); (760) 674-0184 (Fax)
- **Hemet Office**
  - 2091 West Florida Avenue, Suite #125, Hemet, CA 92545
  - (951) 925-8306 (Phone); (951) 658-4193 (Fax)
- **Beaumont Satellite Office**
  - Beaumont Civic Center, 550 East 6<sup>th</sup> Street, Room #4, Beaumont, CA 92223
  - Office Hours: 9AM-12PM 2nd & 4th Wednesday of every month
- **San Jacinto Satellite Office**
  - San Jacinto City Hall, 595 S. San Jacinto Avenue, San Jacinto, CA 92583
  - Office Hours: 9:00AM-12:00PM 1st and 3rd Wednesday of every month

#### B. City Council

- Debbie Franklin, Mayor
- Art Welch, Mayor Pro Tem
- Edward Miller, Councilmember
- Don M. Peterson, Councilmember
- Jerry Westholder, Councilmember
- Marie Calderon, City Clerk
- **Address:** 99 E. Ramsey Street, Banning, CA 92220
- **Phone:** (951) 922-3102

### *Code Enforcement*

Code Enforcement for the City of Banning is now part of the Banning Police Department. To report violations, please call **(951) 922-4821**.

# LOCAL CITY INFORMATION

## *Police Department*

The mission of the Banning Police Department is to partner with the community to ensure the safety of residents.

**For information on programs and initiatives, contact the Banning Police Department.**

125 E. Ramsey Street  
Banning, CA 92220  
Phone: (951) 922-3170

## *Fire Department*

The Banning Fire Department is committed to the safety of Banning residents and to fire prevention.

**For information on programs and initiatives, contact the Banning Fire Services.**

99 E. Ramsey Street  
Banning, CA 92220  
Phone: (951) 922-3167

## *Library*

The Banning Library District offers a variety of programs and classes, including free computer classes that seniors may participate in.

**For information on programs and events, contact the Banning Library District.**

21 West Nicolet Street  
Banning, CA 92220  
Phone: (951) 849-3192

## *Senior/Community Center*

The Banning Senior Center is open Monday – Friday and serves the needs of the senior community through the provision of classes, programs, and activities. The Senior Center also hosts a Senior Nutrition Program, which is provided by Family Services.

**For more information, please contact the Banning Senior Center.**

769 N. San Geronio Avenue  
Banning, CA 92220  
Phone: (951) 922-3250

## Hemet Valley Medical Center

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Hemet Valley Medical Center is a facility that places the needs of patients at the forefront of care. This medical facility features a full array of healthcare services, including:

- Emergency Services
- Cardiac Catheterization
- Cardiac Care Services
- CT Scan
- Magnetic Resonance Imaging (MRI)
- Day Surgery (Outpatient)
- Endoscopy
- Extra Mile Van, patient transportation
- Hemet Valley Recovery Center & Sage Retreat
- Laboratory
- Surgical Services
- Maternity and Nursery
- Oncology Care
- Orthopedic Surgery
- Joint Replacement
- Physical Therapy
- Radiation Therapy
- Speech and Occupational Therapy
- Subacute Unit
- Patient Advocate

Patient advocates act as personal liaisons between patients and the hospital. If you have a complaint or concern regarding the quality of the care that you received, contact the Patient Advocates Office.

### **Hemet Valley Medical Center**

1117 E. Devonshire Avenue

Hemet, CA 92543

(951) 652-2811

Website: [www.physiciansforhealthyhospitals.com](http://www.physiciansforhealthyhospitals.com)

## San Gorgonio Memorial Hospital

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San Gorgonio Memorial Hospital is committed to providing a safe, high quality, personalized healthcare visit for patients.

San Gorgonio Memorial Hospital provides the following services:

- Behavioral Health
- Cardiac Rehabilitation
- Diagnostic Imaging
  - X-Ray
  - Ultrasound
  - CT Scan
  - Nuclear Medicine
  - Mammography
- Emergency Care
- General Medical-Surgical Care
- Intensive Care
- Obstetrics
- Physical Therapy
- Surgery

San Gorgonio Memorial Hospital also offers an online Health Education site for patients and families. The website offers the most up-to-date patient education resources. Visit their website to search the online database.

### **San Gorgonio Memorial Hospital**

600 North Highland Springs Avenue

Banning, CA 92220

Phone: (951) 845-1121

Fax: (951) 845-2836

# UTILITIES

## Southern California Edison

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Southern California Edison is the energy/electric company servicing Southern California, and they offer programs and services to meet the needs of their clients and assist them in managing their energy usage.

Southern California Edison's website, [www.sce.com](http://www.sce.com), offers the following services:

- Move Center
- Billing and Payment
- Getting Started with Your Account
- About Rates
- Request Support
- Frequently Asked Questions
- Summer Savings Tips

The following contact list provides important numbers to be aware of when calling SCE:

- **24 Hour Support (USA & Canada):** 1-800-655-4555 Call our 24 hour support line for questions related to your account, including billing and electric rates. If you're in immediate danger, please call 911.
- **Report an Outage:** 1-800-611-1911. **If you see a downed power line, call 911 immediately.**
- **Payments, Extensions or Payment Options:** 1-800-950-2356 If you are having difficulty paying your bill, please contact us right away. You may be eligible for a payment arrangement or other financial assistance.
- **Internet Service Problems:** 1-800-409-2365 (8 a.m. - 5 p.m., Monday - Friday, excluding holidays) Let us know if you're having problems with our website and Internet services, or your user ID or password.
- **General Business Customer Service:** 1-800-990-7788 (7 a.m. - 7 p.m., Monday - Friday, 8 a.m. - 5 p.m. Saturdays, excludes holidays)
- **Account Balance:** 1-800-950-2356
- **Authorized Payment Agencies:** 1-800-747-8908
- **Digging Hotline:** 811 (Southern California) or 1-800-642-2444 (other areas)
- **TTY (Telecommunications device for the hearing impaired):** 1-800-352-8580
- **Low Income Rate Assistance:** 1-800-447-6620
- **Agricultural Customers:** 1-800-896-1245
- **Net Energy Metering Customers:** 1-866-701-7868 (8 a.m. - 5 p.m., Monday - Friday, excludes holidays)
- **Energy Education Center – Tulare:** 1-800-77A-GTAC



# UTILITIES

- **Customer Training: Energy Education Center – Irwindale:** 1-800-336-CTAC
- **Deregulation:** 1-800-799-4723
- **Electric Vehicle Information:** 1-800-438-4636
- **Energy Theft Hotline:** 1-800-227-3901

# UTILITIES

## Southern California Gas Company

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Southern California Gas Company provides gas related services throughout Southern California, including the following services:

- Home
  - Your Account Online
  - Your Gas Bill
  - Rebates
  - Save Energy at Home
  - Bill Assistance
  - Self Service Options
- Business
- Safety
- Innovation

If you are having difficulty paying your gas bill, Southern California Gas offers many assistance programs that can help customers who are experiencing financial difficulties. The following services are offered:

- California Alternate Rates for Energy Program
- Energy Savings Assistance Program
- Middle Income Direct Install Program
- Low Income Home Energy Assistance (LIHEAP)
- Gas Assistance Fund
- Medical Baseline Allowance

**For questions related to assistance with bill pay, or general inquiries, the following customer service number should be called:**

**1-877-238-0092**

# UTILITIES

## California Public Utilities Commission

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The California Public Utilities Commission regulates privately owned electric, natural gas, telecommunications, water, railroad, rail transit, and passenger transportation companies.

The Commission serves the public interest by protecting consumers and ensuring the provision of safe, reliable utility service and infrastructure at reasonable rates, with a commitment to environmental enhancement and a healthy California economy.

The Commission is equipped to handle questions regarding the following information:

- Questions about utility bills or service
- Help paying utility bills
- Lowering utility bills
- Disputing utility bill charges
- Filing complaints

**For utility complaints, call 1-800-649-7570**

**For questions and inquiries, contact the Los Angeles Office at 1-213-576-7000**

# TRANSPORTATION

## Hemet/San Jacinto/Pass Area

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### *Riverside Transit Agency (RTA)*

Any person who meets RTA disability requirements or seniors age 60 or above is eligible for a discounted fare on all RTA fixed-route services. Customers must show appropriate ID each time they board a bus to receive the discounted fare. Seniors may show proof of age when boarding the bus to receive the discounted fare or they may obtain a Senior ID card from RTA. RTA disabled ID cards, senior ID cards and Medicare cards are accepted on the bus. Medi-Cal cards will not be accepted.

RTA offers photo ID cards for its senior and disabled customers. Cards are issued every second Tuesday of the month from 9AM to noon at the YWCA, 8172 Magnolia Avenue in Riverside. A photo ID is required.

To receive your Senior ID card, you must show a photo ID and proof of age 60 or above. There is a \$2 fee for the Senior ID card. To receive a disabled ID card, individuals must show a photo ID and present a disabled application form completed by a doctor or licensed health care professional, or one of the following as proof of disability: Medicare Identification Card, Department of Motor Vehicles Disabled Person Placard Identification Card receipt, Braille Institute Identification Card, Disabled Veteran Service-Connected Identification Card, or a Social Security Income Award Letter along with proof of disability. Medi-Cal cards will not be accepted. There is a \$2 fee for the Disabled ID card. Applications are available at the RTA business office, by calling the Customer Information Center at 951-565-5002.

**For additional information, please visit:**

**<http://www.riversidetransit.com/home/index.php/fares-a-passes/reduced-fares>**

# TRANSPORTATION

## *Transportation Access Program*

Transportation Access Program (TAP) offers short-term transportation assistance to qualifying agencies and the people that they serve within Western Riverside County. TAP is sponsored by Community Connect in collaboration with the Riverside County Transportation Commission.

TAP assists agencies by providing free bus tickets for distribution to clients for urgent or emergency use and information on available transportation. To qualify your agency, please call TAP for assistance by phone.

**Transportation Access Program**  
**Michele Diaz, Program Director**  
**(951) 686-4402**  
**[Michele@connectriverside.org](mailto:Michele@connectriverside.org)**

## *Transportation – Riverside County Office on Aging*

Riverside County Office on Aging provides transportation resources, which may include transit passes, volunteer driver program, mobility training, and vehicle modifications, for improved accessibility.

**To learn more about transportation options, please call the Toll Free Senior HelpLink**  
**1-800-510-2020**

# SENIOR ABUSE, FRAUD, AND NEGLECT

## Senior Fraud Protection

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Protect yourself from fraud and financial abuse! Be vigilant, be observant. Physical or financial abuse will continue so long as no one knows about it. Listed below are Seniors Gateway Top 10 Safety Tips to always keep in mind.

1. Never give out financial information such as bank account, credit card, social security or Medicare numbers to someone you do not know.
2. Medicare and Social Security do not cold-call beneficiaries or make house calls. If someone calls you and says they are from Medicare or Social Security, hang up. Do not give them any information.
3. Don't be pressured into buying anything immediately or because the offer will expire if you don't act soon. Never be afraid to call someone for assistance. Remember, if it sounds too good to be true, it probably is!
4. Before making any important financial decisions, make sure you fully understand the purpose and effect of the product you intend to purchase.
5. If you do make a purchase, make sure you get everything in writing and require copies of all documentation.
6. It is advisable not to wire money to anyone.
7. Do not share personal information like your address or phone number on social networking sites like Facebook.
8. Do not let strangers into your home without a trusted person, such as a family member or friend, present.
9. Delete e-mail messages that ask you to verify your account information. Banks, credit card companies and PayPal will not ask for this.
10. If you suspect anything is wrong, or that you or a loved one is being abused, do not hesitate to contact your local law enforcement agency to report your suspicions.

The need for senior fraud awareness and prevention has become greater than ever. Seniors are often easy targets for fraud, whether it's for fraudulent sweepstakes prizes or too-good-to-be-true investment returns. Fraud can happen by phone, mail, online, and in person. Fraud can happen to wealthy seniors, and to those of limited means and on fixed incomes. Although anyone can commit

# SENIOR ABUSE, FRAUD, AND NEGLECT

senior fraud, the Los Angeles branch of Adult Protective Services reports that about 90% of their cases involve allegations that a family member has financially abused an elder. Education and awareness are the first steps to help protect seniors from becoming a victim of crime and fraud.

**Visit Seniors Gateway online for more information and/or to report fraud:**

**<http://www.seniors.ca.gov/fs/financial-abuse.cfm>**

**For local information on reporting and preventing senior fraud and elder abuse, contact  
Riverside County Department of Public Social Services:**

**Hemet**

561 N. San Jacinto Street  
Hemet, CA 92544  
M – F, 8am – 5pm

**Moreno Valley**

23119 Cottonwood Avenue, Bldg A  
Moreno Valley, CA 92553  
M – F, 8am – 5pm  
(951) 413-5050

**24-Hour Adult Protective Services Hotline**

1-800-491-7123

**24-Hour Fraud Hotline**

1-800-344-8477

# SENIOR ABUSE, FRAUD, AND NEGLECT

## Elder Abuse Prevention

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Elder abuse is a serious phenomenon that occurs in different forms, such as financial abuse, emotional abuse, physical abuse, sexual abuse, and neglect. Unfortunately, elder abuse is often under reported. The County of Riverside Department of Public Social Services' Adult Services Division provides social service programs to help Riverside County's elderly and dependent adults live safely with as much independence as possible.

Staff partner with elder and dependent adults to identify service needs and create plans to meet those needs, with the involvement of the individual, family members, and other significant people in their lives. Service Plans often involve the coordination of services from many different agencies in the community. They also sponsor and coordinate county-wide multidisciplinary teams which provide education to the community and mandated reporters about elder and dependent adult abuse and help to create and implement individualized, coordinated service plans.

### **Riverside County Department of Public Social Services**

4060 County Circle Drive  
Riverside, CA 92503

Website: <http://dpss.co.riverside.ca.us>  
National Toll Free Phone: 1-800-491-7123

#### **Banning Satellite Office**

901 E. Ramsey Street  
Banning, CA 92220  
Adult Services Division Phone: 951-922-7585

#### **Hemet Satellite Office**

561 N. San Jacinto Street  
Hemet, CA 92544  
Adult Services Division Phone: 951-791-3200



# HOUSING

## Long-Term Care Ombudsman

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For concerns regarding care, safety, abuse, or neglect in an adult/senior citizen living facility, please call your Ombudsman. There is one located in Riverside and two local Ombudsmen located in Cathedral City and Hemet.

### **Riverside County Office on Aging**

6296 River Crest Drive, Suite K  
Riverside, CA 92507

Website: <http://www.rcaging.org>

Contact Email: [rcaging@rcaging.org](mailto:rcaging@rcaging.org)

Office Phone: 951-867-3800

National Toll Free Phone: 1-800-510-2020

Regional Phone: 1-800-510-2020

TTY: 951-697-4699

Languages: English and Spanish

Hours: 7:30AM – 5:30PM (Pacific), M-TH, Closed Fridays

### **Local Ombudsman Long Term Care**

#### **Cathedral City Office**

35325 Date Palm Drive, Suite 151H

Cathedral City, CA 92234

Office Phone: 760-328-9139

### **Local Ombudsman Long Term Care**

#### **Hemet Office**

515 E. Kimball Avenue

Hemet, CA 92543

Office Phone: 951-929-0196

# HOUSING

## Assisted Living Facilities

<b>ANGEL MORONI COTTAGE</b>	597 NORTH SUNRISE AVENUE	BANNING	92220	(951) 922-2861
<b>APRIL'S COUNTRY MANOR</b>	178 W. PENDLETON AVE	BANNING	92220	(951) 849-7750
<b>GOLDEN MEADOWS</b>	3863 WEST RAMSEY	BANNING	92220	(951) 849-7521
<b>GOLDEN VIEW GUEST HOME</b>	5466 W. WILSON	BANNING	92220	(951) 845-7734
<b>MOUNTAINSIDE HOME FOR ELDERLY</b>	776 NORTH 19TH STREET	BANNING	92220	(951) 922-9260
<b>SHEPHERD WATCH ELDERLY CARE HOME</b>	3180 W. GEORGE ST.	BANNING	92220	(951) 849-6289
<b>BROOKS COTTAGE</b>	1460 AUGUSTA	BEAUMONT	92223	(951) 845-0963
<b>EMORY TERRACE</b>	34 EMORY AVENUE	BEAUMONT	92223	(951) 402-3697
<b>SACRED HEART HOME FOR ELDERLY</b>	291 WEST DALE STREET	BEAUMONT	92223	(951) 845-8978



# HOUSING

<b>YORKSHIRE HOUSE</b>	26933 CORNELL STREET	HEMET	92344	(951) 658-1068
<b>BUENA VISTA ASST. LIVING LLC</b>	1393 SOUTH BUENA VISTA	HEMET	92543	(951) 658-5160
<b>CHRISTMAS COTTAGE</b>	330 S. SAN JACINTO ST	HEMET	92543	(951) 765-1840
<b>CHRISTMAS COTTAGE</b>	320 S. SAN JACINTO ST	HEMET	92543	(951) 765-1840
<b>CITRUS GARDENS</b>	25911 STANFORD STREET	HEMET	92543	(951) 925-7107
<b>COUNTRY GARDENS GUEST HOME RCFE</b>	1220 SOUTH SANTA FE STREET	HEMET	92543	(951) 652-2591
<b>EMERITUS AT HEMET</b>	1177 SOUTH PALM AVE	HEMET	92543	(951) 929-5988
<b>MAISEY'S GUEST HOME</b>	495 S. TAHQUITZ AVE	HEMET	92543	(951) 929-7522
<b>MEADOWBROOK SENIOR LIVING</b>	461 E JOHNSTON AVE	HEMET	92543	(951) 658-6374
<b>ST. PETER'S MANOR CARE</b>	291 NORTH YALE STREET	HEMET	92543	(951) 658-8142
<b>VANDELON HOMECARE INC. II</b>	1365 E. WHITTIER AVE.	HEMET	92543	(951) 791-0061
<b>VANDELON HOMECARE, INC.</b>	1335 E. WHITTIER AVE	HEMET	92543	(951) 791-0061

# HOUSING

<b>WHITTIER BOARD &amp; CARE</b>	1425 WHITTIER AVE	HEMET	92543
<b>ANNA'S PARK HAVEN</b>	3911 PARK AVENUE	HEMET	92544
<b>AUNT EDNA'S GUEST HOME</b>	176 ZOLDER STREET	HEMET	92544
<b>CHATEAU BATTISTE AT HEMET STREET</b>	161 N HEMET ST	HEMET	92544
<b>CHICAGO HOPE ASSISTED LIVING</b>	25858 NEW CHICAGO	HEMET	92544
<b>DESERT HILLS MEMORY CARE CENTER</b>	25818 COLUMBIA STREET	HEMET	92544
<b>ELDERCARE OF PARK</b>	2347 PARK AVENUE	HEMET	92544
<b>ELDERCARE OF PARK AVENUE</b>	2335 PARK AVENUE	HEMET	92544
<b>ELDERCARE OF PARK AVENUE #3</b>	2425 THATAWAY	HEMET	92544
<b>GENTLE SOUL GUEST HOME</b>	853 PIKE DRIVE	HEMET	92544
<b>PUTTERS LANE ASSISTED LIVING</b>	43307 PUTTERS LANE	HEMET	92544
<b>SEEMA'S ELDERLY HOME</b>	862 PIKE DRIVE	HEMET	92544

# HOUSING

<b>VILLA SAN JUAN BOARD &amp; CARE FOR ELDERLY</b>	798 DE PASSE WAY	HEMET	92544	(951) 765-9202
<b>VILLA SAN JUAN BOARD &amp; CARE FOR THE ELDERLY #2</b>	786 DE PASSE WAY	HEMET	92544	(951) 765-9202
<b>YORKSHIRE HOUSE 3</b>	26895 CORNELL STREET	HEMET	92544	(951) 956-7378
<b>YORKSHIRE HOUSE II</b>	26949 CORNELL STREET	HEMET	92544	(951) 929-5942
<b>BRIDGING LIVES 1</b>	3081 HAMPTON AVE	HEMET	92545	(909) 841-3513
<b>BRIDGING LIVES II</b>	3061 HAMPTON AVENUE	HEMET	92545	(909) 841-3513
<b>COVE HOME CARE</b>	4530 COVE STREET	HEMET	92545	(951) 652-6931
<b>JMP CARE HOME</b>	2771 CAMBRIDGE AVENUE	HEMET	92545	(951) 766-5370
<b>PARKSIDE GARDENS</b>	2789 RAFFERTY ROAD	HEMET	92545	(951) 929-8880
<b>SUNWEST VILLAGE, A MERRILL GARDENS COMMUNITY</b>	1085 SUNWEST DRIVE	HEMET	92545	(951) 925-0822
<b>VANDELON HOME CARE</b>	1024 HALSTEAD WAY	HEMET	92545	(951) 765-6356

# HOUSING

<b>CORAZON VILLA</b>	1441 WILLOWSTONE COURT	SAN JACINTO	92582	(951) 654-8440
<b>ENDLESS CARE FACILITY</b>	1989 WARWICK STREET	SAN JACINTO	92582	(951) 654-7367
<b>MANCHESTER RESIDENTIAL CARE</b>	1956 MANCHESTER CT.	SAN JACINTO	92582	(951) 487-0478
<b>EUGENIA'S SWEET HOME CARE</b>	264 EAST SECOND STREET	SAN JACINTO	92583	(951) 654-1325
<b>FLURIBUNDA HOME CARE</b>	1322 AVENIDA FLORIBUNDA	SAN JACINTO	92583	(951) 591-5872
<b>SAN JACINTO CHATEAU</b>	350 S. ALESSANDRO AVE	SAN JACINTO	92583	(951) 654-7110
<b>VICTORIA GARDENS RESIDENTIAL CARE</b>	1829 RUE CHENIN BLANC	SAN JACINTO	92583	(323) 334-7403

# HOUSING

## Nursing Facilities

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### *Banning*

- Banning Healthcare
  - 3476 West Wilson Street, Banning CA 92220
  - Phone: (951) 849-4273
- Cherry Valley Healthcare
  - 5800 West Wilson Street, Banning, CA 92220
  - Phone: (951) 845-1606
- Miravilla Care Center
  - 9246 Avenida Miravilla, Cherry Valley, CA 92223
  - Phone: (951) 845-3194

### *Beaumont*

- Beaumont Care Center
  - 1441 North Michigan Avenue, Beaumont, CA 92223
  - Phone: (951) 845-6128
- Palm Grove Healthcare
  - 1665 East 8<sup>th</sup> Street, Beaumont, CA 92223
  - Phone: (951) 845-3125

### *Hemet*

- Ramona Manor Convalescent Hospital
  - 485 West Johnston Avenue, Hemet, CA 92543
  - Phone: (951) 652-0011
- Meadowbrook Health Care Center
  - 461 East Johnston Avenue, Hemet, CA 92543
  - Phone: (951) 658-2293
- San Jacinto Healthcare
  - 275 North San Jacinto Street, Hemet, CA 92543
  - Phone: (951) 658-9441
- Hemet Valley Healthcare Center
  - 371 North Weston Place, Hemet, CA 92543
  - Phone: (951) 652-2811

# HOUSING

- Devonshire Care Center
  - 1350 East Devonshire Avenue, Hemet, CA 92544
  - Phone: (951) 925-2571
- Manorcare Health Services
  - 1717 West Stetson Avenue, Hemet, CA 92545
  - Phone: (951) 925-9171
- The Village Healthcare Center
  - 2400 West Acacia Avenue, Hemet, CA 92545
  - Phone: (951) 766-5116

## *San Jacinto*

- The Bradley Gardens
  - 980 West 7<sup>th</sup> Street, San Jacinto, CA 92582
  - Phone: (951) 654-9347
- San Jacinto Healthcare
  - 275 North San Jacinto Street, Hemet, CA 92543
  - Phone: (951) 658-9441



# HOUSING

## Active Adult Living Community

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### SUN LAKES COUNTRY CLUB (SUN LAKES REALTY)

300 S. Highland Springs Ave #2K

Banning, CA 92220

951-845-7378

800.720.7378

[info@sunlakesrealty.com](mailto:info@sunlakesrealty.com)

Sun Lakes Country Club: [www.sunlakesrealty.com](http://www.sunlakesrealty.com)

**An Active Adult Community for Seniors 55+ with resale homes and condos. Championship and Executive private golf courses, recreational facilities and 24-hour guard gated.**



# HOUSING

## Adult Day Care Facilities

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<b>Camelot Adult Day Health Ctr</b>	650 Camino Real Circle	Hemet	92543	(951) 766-7840
<b>Daybreak Adult Day Service</b>	1075 N. State Street	Hemet	92543	(951) 791-3556
<b>Gallop in a Ranch Adult Day Care</b>	28736 Warren Road	Hemet	92545	(951) 926-3186
<b>Unlimited Quest Sunnymead</b>	24281 Postal	Moreno Valley	92553	(951) 247-0088
<b>Unlimited Quest. Edgemont</b>	23900 Allesandro Blvd.	Moreno Valley	92553	(951) 653-0054

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The Adult Day Health Care (ADHC) Program is a licensed community-based day health program that provides services to older persons and adults with chronic medical, cognitive, or mental health conditions and/or disabilities that are at risk of needing institutional care.



# COMMUNITY RESOURCES

## Hemet/San Jacinto

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### *Community Action Partnership*

Community Action Partnership was designed as Riverside County's official anti-poverty agency, and current programs aim to help those in need.

Programs of Community Action Partnership include:

- Notary Services
- Disaster Preparedness
- Earned Income Tax Credit
- Dispute Resolution
- Individual Development Accounts
- Lingafelter Development Fund
- Project B.L.I.S.S.
- The Planning Division
- Pre-Apprenticeship Program
- Utility Assistance Program
- Weatherization
- Youth Programs
- Community Action Academy
- Foundation for Economic Stability
- Volunteer Income Tax Assistance

**For more information on the programs listed above, contact Community Action Partnership.**

2038 Iowa Avenue, Suite B-102  
Riverside, CA 92507  
Email: [info@capriverside.org](mailto:info@capriverside.org)  
Phone: (951) 955-4900  
Fax: (951) 955-6506

# COMMUNITY RESOURCES

## *Home Instead Senior Care*

Home Instead Senior Care offers services that assist older individuals with issues regarding safety and care. Services offered include:

- Non-Medical Home Care
- Companionship Services
- Short Term Recovery Services
- Alzheimer's Care
- Arthritis Care
- Respite Care
- Hospice Care Support Services
- Personal Services
- Home Helper Services
- Returning Home Post-Discharge Care
- Understanding What Home Care Really Costs
- Transportation for Seniors

**For more information on the listed services, including costs, please contact Home Instead Senior Care.**

414 S. Palm Avenue, Suite A  
Hemet, CA 92545  
Phone: (951) 929-1050  
Fax: (951) 929-5040

## *Community Pantry*

The primary mission of the Hemet Community Pantry is to provide emergency food and shelter to local residents in need.

**To get assistance, families and/or individuals must fill out forms. Forms can be found online at:**

<http://www.hemetcommunitypantry.org/assistance.html>

## **Valley Community Pantry**

521 N. San Jacinto Street  
Hemet, CA 92543  
Phone: (951) 929-1101

# COMMUNITY RESOURCES

## *Hope Foods, Inc.*

Hope Foods, Inc. is a non-profit offering food to families with no qualifications required. The mission of Hope Foods is to reach out to as many families in need as possible. Hope Foods asks a shared cost of \$25.00 to assist with overhead costs, and as a thank you will donate a cart full of food.

**For more information, including volunteer opportunities, please contact Hope Foods, Inc.**

610 S. State Street  
San Jacinto, CA 92583  
Phone: (951) 654-3850

## *Helping Hands Companion Care – In-Home Care for Seniors*

Helping Hands is a premier non-medical home care agency offering the following services:

- Light Housekeeping
- Light Personal Care
- Sleep-Over Services
- Errands and Transportation
- Miscellaneous Services
- Extended Services
  - Medication reminders
  - Bathing assistance
  - Grooming assistance
  - Dressing assistance
  - Extensive transfers
  - Live-in assistance

**For more information regarding the listed services, including pricing, please contact Helping Hands.**

22365 Barton Road, Suite 112  
Grand Terrace, CA 92313  
Phone: (909) 824-1807  
Toll-free: (866) 590-5550  
Fax: (909) 824-1810

# COMMUNITY RESOURCES

## *Grandfathers for Golf*

Grandfathers for Golf is a non-profit organization dedicated to teaching children from both low-income families and financially solvent families how to play golf.

There is NO cost for lessons. Children are provided with a shirt and golf clubs of their own to keep.

**For more information on classes, volunteer opportunities, and calendar of events, please contact Grandfathers for Golf.**

President: Tony Viola  
Phone: (909) 754-4148  
Email: [grandfathersforgolf@yahoo.com](mailto:grandfathersforgolf@yahoo.com)

## *Hemet Animal Hospital*

Hemet Animal Hospital offers needed veterinary services on a fee-basis. Some specials and promotional services at discounted rates are offered.

**For information regarding services and promotional specials, please contact Hemet Animal Hospital.**

130 N. Girard Street  
Hemet, CA 92544  
Phone: (951) 658-3119  
Fax: (951) 652-5381

## *United Way*

The mission of United Way is to improve lives by mobilizing the caring power of communities. United Way assists other non-profits in the following ways:

- Family-sustaining employment
- Affordable Housing
- Savings and Assets
- Manageable Expenses
- Income supports

**To contact your local United Way for assistance and resources, call United Way's 211 number or visit [www.211.org](http://www.211.org)**

# COMMUNITY RESOURCES

## Pass Area

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### *Carols Kitchen*

The mission of Carols Kitchen is to serve hungry people in the San Geronio Pass area with dignity, and to provide opportunities for needed socialization.

Carols Kitchen offers the following services:

- Hot Meals
  - Serves 4 hot meals per week
  - All meals include protein, vegetables, salads, juice, coffee, and dessert
  - Guests can also receive bags of fresh produce
- Carols Closet
  - Accepts donations of gently used clothing, kitchen items, and other household items
    - Good used clothing of all kinds
    - Small household items
    - Blankets and bedding
    - Shoes
    - Sleeping bags
  - If you are in need of the above items, Carols Closet is the place to go

### **Carols Kitchen**

Banning Community Center  
789 N. San Geronio Avenue  
Banning, CA 92220  
11:30am – 1pm

### *B.E.A.R. Program*

The City of Banning offers the Banning Electric Alternative Rate (B.E.A.R.) Program to assist with qualifying individuals and/or families with their electric bills.

**For eligibility and application information, contact the City of Banning at (951) 922-3105**

# COMMUNITY RESOURCES

## ***HELP, Inc.***

H.E.L.P. is a non-profit, interdenominational organization that offers a food pantry to those in need, as well as a thrift shop and volunteer opportunities.

The following services are provided to community members:

- USDA supplied food
- Food purchased from Second Harvest and other sources
- Electrical utility assistance for residents of Banning, CA
- Electrical utility assistance for residents within the service area
- Gas utility assistance
- Rental and mortgage assistance
- Emergency housing assistance
- Other emergency assistance funds

**For more information, please contact H.E.L.P., Inc.**

53 South 6<sup>th</sup> Street  
Banning, CA 92220  
(951) 922-2305